

## Quality Management Policy Statement

Enviro-Clean (Scotland) Limited aim to deliver the highest quality of service to our clients and demonstrate consistently high class of standards of professionalism.

The services and products we offer will be delivered in accordance with all requirements and regulations of the Water and Wastewater Industries.

To ensure the quality standards of Enviro-Clean (Scotland) Limited are maintained, the company is also a member of Constructionline (Member No 47082) and subscribe to the UVDB Verify programme empowered by Achillies (Member No 058717)

The management and staff of Enviro-Clean (Scotland) Limited are committed to;

- *Providing customers with high quality installations and services which meet requirements and are fit for their purpose.*
- *Operating the business to the systems required by ISO 9001:2015*
- *Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively.*
- *Promoting the culture of continual quality improvements and the philosophy of getting things "right first time".*
- *Rigorously controlling the supply, installation and completion to programme of all projects.*
- *Promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.*

Everyone is responsible for the quality within the company and for maintaining high standards.

This policy is reviewed annually or in line with a change in company policy or legislation issued by HM Government.



James McLuskey  
Managing Director  
10th January 2025